SAVANNAH, GEORGIA
SYSTEM SERVICE LINE DIRECTOR, CRITICAL CARE

St. Joseph’s/Candler in Savannah, Georgia, has retained Tyler & Company for an exciting search for a System Service Line Director, Critical Care.

Mission
Rooted in God's love, we treat illness and promote wellness for all people.

Vision
Our vision is to set the standards of excellence in the delivery of health care throughout the regions we serve.

Values
• **Compassion** - Showing empathy and concern for everyone and responding with kindness and sensitivity.
• **Quality** - Optimizing talents, skills and abilities to achieve excellence in meeting and exceeding customers' expectations.
• **Integrity** - Adhering without compromise to high moral principles of honesty, loyalty, sincerity and fairness.
• ** Courtesy** - Demonstrating polite, cooperative and respectful behavior; showing consideration and care for each person.
• **Team Work** - Working together to accomplish a task or a goal; recognizing the interdependence of one another and each person's unique gifts.
• **Accountability** - Being accountable for prudent use of our talents and financial resources.

THE CLIENT: St. Joseph's/Candler is rich in history and heritage. Its anchor institutions, St. Joseph's Hospital and Candler Hospital, are two of the oldest continuously operating hospitals in the nation. As such, both have been a part of the Savannah landscape and culture for a combined history of more than 330 years. In 1997, the two legendary hospitals and their various entities affiliated, creating the largest health system in Southeast Georgia and the South Carolina Low Country.
St. Joseph's Hospital began in 1875 when the Sisters of Mercy took over the operations of the Forest City Marine Hospital in what is now the historic district. For over 130 years, Savannahians have trusted the care, compassion and medical expertise that have become synonymous with the St. Joseph's name. Now, located on Savannah's south side, St. Joseph's Hospital is home to some of the most breakthrough medical technology and innovations. Specialty services at St. Joseph's include The Heart Hospital, The Institute for Advanced Bone and Joint Surgery and the Institute of Neurosciences, each offering unsurpassed space-age technology and expert clinical care. For additional information on the history of St. Joseph's Hospital, please visit “St. Joseph’s History.”

St. Joseph's Hospital is a 305-bed, acute care hospital. In addition to general services, St. Joseph's is known for its breakthrough technology, highly specialized treatments and advanced medical procedures in a number of areas including:

- Cardiovascular Services
- Neurological Services
- Orthopedics
- Oncology Services

Critical care units at St. Joseph's/Candler are staffed by specially trained physicians and registered nurses who have successfully completed critical care courses and competency-based credentialing. Commitment is given to providing a safe and caring environment, relieving pain and suffering, safeguarding against complications and restoring health.

Coronary Care Unit (CCU)

The CCU is a 16-bed unit on the first floor. This unit specializes in care for patients who have had heart attacks, heart rhythm disturbances or complex heart cauterization procedures and interventions. This is also the immediate post-op area for patients who have had open-heart surgery. Here, patients may be monitored for heart rhythm, oxygen saturation, blood pressure and heart conditions.

Intensive Care Unit (ICU)

The ICU is a 10-bed unit on the first floor. This unit assists both general medical and surgical patients requiring critical care, including those who show indications of respiratory failure and renal failure, and patients with gastrointestinal bleeding, an abdominal aortic aneurysm, a lung condition or those from a drug overdose.

Because of the diversity of these needs, the nursing staff possesses a broad range of skills. Expert physical and speech therapists, wound/ostomy management staff and dietitians are also
utilized. In all critical care units, clergy visit daily and offer on-call support for patients, family and staff.

Neuro Intensive Care Unit (NICU)

The NICU is a 12-room unit specializing in the care of patients with neurological diagnoses such as head injuries, brain tumors, cerebral vascular accident or stroke (CVA), hemorrhages of the brain, drug overdose and altered mental status.

The unit is state of the art, with the latest technology and monitoring devices in every spacious room. The nurses’ stations all have clear views of the rooms.

This patient population can be complex and require services of a respiratory, physical, speech or occupational therapist; a dietitian and the wound/ostomy nurse. The NICU environment fosters and supports the psychosocial, spiritual, physical and restorative needs of patients and families.

The Neuro Stepdown Unit (7 South)

This 13-bed unit uses a multidisciplinary team approach to care for patients being monitored for subtle changes in neurological status, vital signs, heart rhythms and respiratory function.

The Progressive Care Unit (PCU)

The PCU is located on the third floor and consists of 45 beds designed to provide care for medical-surgical and cardiac patients requiring aggressive, highly skilled nursing care and observation. The unit specializes in treating patients with heart rhythm disturbances and those requiring cardiac procedures and interventions such as cardiac catheterization, pacemaker insert and electrophysiology studies. Care is also provided to general surgery patients with complications and those with kidney, lung or gastrointestinal problems.

Candler Hospital

Candler Hospital is Georgia's first hospital (first chartered in 1804) and the second oldest continuously operating hospital in the United States. Located in Savannah's Midtown and affiliated with the Methodist Church, Candler has been long recognized as offering the finest in primary care, outpatient services and women's and children's services. Candler is home to the Mary Telfair Women’s Hospital and the Nancy N. and J.C. Lewis Cancer & Research Pavilion, both renowned medical facilities offering some of the most advanced patient services in the country. For additional information on the history of Candler Hospital, please “Candler Hospital History.”
ST. JOSEPH’S/CANDLER
System Service Line Director, Critical Care

Candler Hospital is a 331-bed facility known for the finest in primary care, outpatient services and other specialty services including:
- Oncology Services
- Digestive Diseases
- Pulmonology
- Outpatient Surgery
- Women’s and Children’s Services

Mary Telfair Women’s Hospital located at Candler Hospital, is the region's undisputed leader in advanced obstetrical, gynecological, education and outpatient services for women. For more information about Mary Telfair Hospital, visit http://www.sjchs.org/telfairhospital

The Nancy N. and J.C. Lewis Cancer & Research Pavilion is also located on the Candler campus and is affiliated with the NCI-designated H. Lee Moffitt Cancer Center and Research Institute. It provides patients with access to some of the most advanced oncology services in the country.

The Intensive Care Unit (ICU)

The ICU is a 20-bed medical-surgical intensive care unit, which includes two negative pressure rooms used for strict isolation. State-of-the-art monitoring is offered for cardiac, pulmonary, neurological and medical/surgical patients. Each room is private. Patients' families can enjoy a comfortable waiting area with sofas, chairs and vending machines. An information desk is available to provide visiting information. The ICU provides a variety of services, including intra-aortic balloon pumping, mechanical ventilation and continuous renal replacement therapy. All nursing staff is educated in advanced cardiac life support and must meet rigorous requirements for critical care status each year.

The Progressive Care Unit (PCU)

The PCU is a 14-bed unit, located on the second floor, providing care for patients coming out of more critical departments. The unit is staffed by registered nurses and provides continuous cardiac monitoring as well as remote telemetry monitoring to a medical-surgical neighboring unit.

Both St. Joseph's Hospital and Candler Hospital are individually accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), while the health system is one of a select few in the country to have achieved network accreditation status. Additionally, St. Joseph's/Candler is the only health provider in the region to have achieved Magnet® status for nursing excellence and is noted as one of the country's Top 100 Integrated Healthcare Systems by Modern Healthcare Magazine.

For more information about St. Joseph’s/Candler, please visit http://www.sjchs.org/
ST. JOSEPH’S/CANDLER
System Service Line Director, Critical Care

THE POSITION: In collaboration with the Vice President of Patient Care Services/Chief Nursing Officer, the System Service Line Director, Critical Care (Director) is responsible for directing, supervising and coordinating functions and activities in assigned areas of responsibility including NICU, CCU, ICU, and PCU at St. Joseph’s Hospital and ICU, PCU, and Dialysis at Candler Hospital.

The Director will influence others to support goals and work toward their achievement; assumes accountability for process and outcome of plans; contributes to an environment which supports personal and professional growth of self and others. He/She will maintain open communications and is available to component organizations and practitioner sites for consultation. Approximately 320 FTEs report to the Director.

Furthermore, the Director will work collaboratively with physicians, pharmacists, and staff to provide high quality care and services to patients.

Primary Customers Served:

- Management Team
- Patient Care Services
- Patients
- Families/Visitors
- Physicians
- Hospital Administration
- Ancillary Departments

Major areas of responsibility include:

- Utilizes the strategic planning process to facilitate short and long range planning, budgeting, and policy development. Demonstrates innovation and collaborative strategies for the health care organization;

- Formally participates in the preparation and maintenance of the fiscal year operational and capital budget and monitors its cost-efficiency. Assists in the planning, implementing, and evaluating of cost-reducing programs while maintaining high quality patient care;

- Facilitates policies and procedures with consideration towards professional standards, nursing service goals, hospital goals, and regulatory requirements;

- Encourages professional growth of the Management Team by promoting and facilitating the development of administrative skills;

- Mentors and coaches leaders within the Division;
ST. JOSEPH’S/CANDLER
System Service Line Director, Critical Care

- Actively participates in system wide committees and activities;
- Responsible for recruiting, selecting, and maintaining a competent Management Team to provide efficient, cost-effective, high quality patient care;
- Collaborates with managers to meet all regulatory requirements and ascertains quality patient care service;
- Medico/legal and ethical aspects of nursing standards are maintained and necessary information is passed on to appropriate personnel;
- Assumes responsibility for leading Joint Commission Functional Teams toward established outcomes as indicated by standards, the organizational strategic plan and professional practice;
- Coordinates special projects and assists in program development as indicated and/or directed by the Vice President of Patient Care Services;
- Represents Administration and Patient Care Services in a positive manner to hospital employees, physicians, patients, and families/visitors;
- Facilitates teamwork and interdepartmental collaboration by emphasizing communication, respect, continuing education, and employee recognition.

THE CANDIDATE: The successful candidate will have at least five years of clinical experience and three to five years of progressive nursing management experience. A master’s degree is required; a Master of Science in Nursing (MSN) is preferred. Nurse Executive Advanced-Board Certification (NEA-BC) is required, if not upon hire, shortly thereafter.

Other characteristics that will enhance the candidate profile include:

- Transformational;
- Collaborative;
- Articulate;
- Excellent physician relationships;
- Fully engaged with staff; advocate for managers and staff;
- Strong mentoring and guidance ability;
- Situational leadership abilities;
- Holds accountability without micro-managing;
- Strong critical thinking skills;
- Results oriented;
ST. JOSEPH’S/CANDLER
System Service Line Director, Critical Care

- Fiscally responsible; good business planning skills;
- Excellent communication skills (verbal and written) and clear expectations;
- Good energy level;
- Strong relationship building skills and professional presence;
- Trustworthy; of high integrity; and
- Dedicated to the mission of the organization; Community oriented.

THE COMMUNITY: Savannah, Georgia is synonymous with Southern beauty, hospitality and old-world charm. It is a visual feast, blending elegance and refinement with awe-inspiring landscapes and grand architecture that is centuries old. Its residents have a world-renowned reputation for Southern hospitality that is rare in modern times.

Founded in 1733 by General James Oglethorpe, Savannah is Georgia's first city. The small settlement on the high bluffs of the Savannah River became America's 13th and final colony, and was named "Georgia," after England's then-ruling leader, King George II. Oglethorpe designed the city in such a manner that allowed for open streets intertwined with moss-draped public squares and other open green spaces. Today, Savannah offers the largest historic district of its kind in the country and has become a model for urban planners from around the world.

Today, almost 300,000 people call the Savannah area home. The economy is based on ports, manufacturing, tourism and the military. Visitors to Savannah enjoy strolls on the city’s squares, watching ocean-going ships glide by, or relaxing on the beach on nearby Tybee Island. Besides making time to sightsee, visitors usually take the time to shop and dine as wonderful stores and restaurants abound in Savannah. Nearby Hilton Head Island offers additional beaches as well as more than 70 golf courses to residents and visitors alike.

Savannah boasts temperate weather which favors recreation of all types. It also allows the city to host a series of annual festivals and arts events, especially during spring and fall. The biggest of these events is Savannah’s annual St. Patrick’s Day celebration, an event that involves upwards of a half-million participants. The cultural scene flourishes in Savannah, home of the largest art school in the country, The Savannah College of Art and Design (SCAD). SCAD has injected a great deal of creativity and vitality into the community, and the school fosters both the visual and performing arts for all to enjoy. There are a wide range of public and private schools available from Kindergarten through high school in Savannah. And, besides SCAD, there are a number of other colleges in and near the area.

For more information on Savannah and the surrounding area, please visit: www.savannahchamber.com or http://www.savannah.com/

COMPENSATION: An attractive compensation, benefits and relocation package will be provided.

CONTACT:
We prefer to receive resumes via e-mail